



Default Price-Quality Path Annual Compliance Statement

Assessment Period

1 April 2025 – 31 March 2026

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1. Introduction

Firstlight Network is subject to price-quality regulation under Part 4 of the Commerce Act 1986. The Commerce Commission has set a Default Price-Quality Path (DPP) which applies to Firstlight Network from 1 April 2025.

This annual compliance statement is published in accordance with clause 11.4 of the 2025 DPP Determination, and applies to the first assessment period, commencing 1 April 2025 and ending 31 March 2026.

This statement was prepared by Clarus, the owner of Firstlight Network during the disclosure year from 1 April 2025 to 31 March 2026. Powerco Limited acquired upstream ownership of Firstlight Network Limited on 31 July 2026, after the end of the assessment period, and the report is therefore being approved and signed by the current Powerco-appointed Directors of Firstlight.

2. Date prepared

This statement was prepared on 06 August 2026.

3. Wash-up amount

3.1 Statement of compliance

As demonstrated in Table 1 Section 3.2, and consistent with clause 11.5(a)(i) and Schedules 1.6 and 1.7 of the Electricity Distribution Services Default Price-Quality Path Determination 2025 [2024] NZCC 28, Firstlight Network Limited has correctly calculated the wash-up accrual amount for the first assessment period.

3.2 Wash-up amount calculation

Table 1

Wash-up amount RY26		
Term	Description	Value (\$000)
Actual allowable revenue (AAR)	<i>Sum of actual net allowable revenue, actual pass-through and recoverable costs, revenue receivable under large connection contracts</i>	40,111
Actual revenue (AR)	<i>Sum of actual revenue from prices plus other regulated income, large connection contracts</i>	39,803
Large connection contract wash-up amount (Δ RLCC)	<i>Revenue receivable under all large connection contracts less actual revenue received under all large connection contracts.</i>	-
Wash-up amount	<i>AAR – AR – ΔRLCC</i>	308

Further information supporting actual allowable revenue is included in Section 3.2.1.

Further information supporting actual revenue is included in Section 3.2.2.

Further information supporting large connection contract wash-up amount is included in Section 3.2.3.

3.2.1 Actual allowable revenue

Table 2 below shows the actual allowable revenue for the assessment period consistent with Schedule 1.6 of the 2025 DPP Determination. Below is also a CPI adjustment calculation used to calculate the Actual net allowable revenue.

Table 2

Actual allowable revenue RY26		
Term	Description	Value (\$000)
Actual maximum allowable revenue(AMAR)	<i>AMAR is the actual maximum allowable revenue calculated in accordance with Schedule 1.6 (6) of the DPP Determination</i>	34,262
Forecast CPI (FCPIY25)	<i>$\Delta FCPIY0-1$ is the change in forecast CPI</i>	2.27%
CPI	<i>Is the derived change in CPI to be applied for the assessment period</i>	2.98%
Actual net allowable revenue	<i>Actual net allowable revenue' for the first assessment period is an amount calculated in accordance with the following formula: where- $AMAR \div (1 + \Delta FCPIY0-1) \times (1 + \Delta CPIY0-1)$</i>	34,499
Actual pass-through costs	<i>Sum of all pass-through costs that were incurred or approved by the Commission in the assessment period</i>	5,880
Actual recoverable costs	<i>Sum of all recoverable costs that were incurred or approved by the Commission in the assessment period</i>	(268)
Revenue receivable under all large connection contracts	<i>Revenue receivable under all large connection contracts</i>	-
Total actual allowable revenue (AAR)		40,111

ΔCPI_{2026}			
Denominator		Numerator	
$\text{CPI}_{\text{Jun}2024}$	1272	$\text{CPI}_{\text{Jun}2025}$	1306
$\text{CPI}_{\text{Sep}2024}$	1280	$\text{CPI}_{\text{Sep}2025}$	1319
$\text{CPI}_{\text{Dec}2024}$	1287	$\text{CPI}_{\text{Dec}2025}$	1327
$\text{CPI}_{\text{Mar}2025}$	1299	$\text{CPI}_{\text{Mar}2026}$	1339
ΔCPI_{2026}	2.98%		

Further information supporting actual pass-through costs, actual recoverable costs and the pass-through balance is included in Appendix A.

3.2.2 Actual revenue

Table 3 below shows actual revenue for the assessment period consistent with schedule 1.6(2) of the 2025 DPP Determination.

Table 3

Actual revenue RY26		
Term	Description	Value (\$000)
Actual revenue from prices	<i>Actual prices between 1 April 2025 and 31 March 2026 multiplied by actual quantities for the assessment period</i>	39,600
Other regulated income	<i>Other income associated with supply of electricity distribution services</i>	203
Actual revenue received under all large connection contracts	<i>Actual revenue received under all large connection contracts.</i>	-
Total actual revenue (AR)	<i>Sum of actual revenue from prices plus other regulated income</i>	39,803

Further information supporting actual revenue from prices is included in Appendix B.

3.2.3 Revenue foregone

Table 4 below shows the revenue foregone calculation for the assessment period, consistent with Schedule 1.7 of the 2025 DPP Determination.

Table 4

Revenue foregone		
Term	Description	Value (\$000)
Forecast allowable revenue	<i>Forecast allowable revenue calculated in the RY26 price-setting compliance statement</i>	39,851
Undercharging limit	<i>90% of forecast allowable revenue</i>	35,866
Forecast revenue from prices	<i>Forecast revenue from prices calculated in the RY26 price-setting compliance statement</i>	39,840
Voluntary revenue foregone	<i>Nil, as forecast revenue from prices exceeds the undercharging limit</i>	-
Compulsory revenue foregone	<i>Amount returned to consumers through a reduction in forecast revenue from prices and actual revenue</i>	-
Total revenue foregone	<i>Voluntary revenue foregone plus compulsory revenue foregone</i>	-

As forecast revenue from prices exceeded the undercharging limit, Firstlight Network did not have any voluntary revenue foregone for the assessment period. Firstlight Network also did not have any compulsory revenue foregone.

3.2.4 Large connection contract wash-up

Table 5 below shows the large connection contract wash-up amount consistent with schedule 1.6(9) of the 2025 DPP Determination.

Table 5

Large connection contract wash-up		
Term	Description	Value (\$000)
Revenue receivable under all large connection contracts (QRLCC)	<i>Revenue receivable under all large connection contracts</i>	-
Actual revenue received under all large connection contracts (ARLCC)	<i>Actual revenue received under all large connection contracts</i>	-
Large connection contract wash-up amount		-

The management had reviewed the contract register, material connection projects and relevant revenue arrangements and concluded that no contracts met the definition.

4. Quality standards

4.1 Statement of compliance with planned interruptions quality standards

Firstlight Network is subject to a planned accumulated SAIDI limit and a planned accumulated SAIFI limit which are assessed for the DPP regulatory period as stated in clause 9.2 of the 2025 DPP Determination.

Table 6 and Table 7 below show the planned accumulated SAIDI and SAIFI limits for Firstlight Network for the DPP regulatory period and the planned SAIDI and SAIFI assessed values for the first assessment period.

Table 6

Planned interruptions quality standard - SAIDI	
Sum of planned SAIDI assessed values $\leq$ Planned accumulated SAIDI limit	
Planned accumulated SAIDI limit	1,213.15
Sum of planned SAIDI assessed value to the first assessment period	124.37
Compliance result	Compliant

Table 7

Planned interruptions quality standard - SAIFI	
Sum of planned SAIFI assessed values $\leq$ Planned accumulated SAIFI limit	
Planned accumulated SAIFI limit	6.7271
Sum of planned SAIFI assessed value to the first assessment period	0.6425
Compliance result	Compliant

At 31 March 2026, Firstlight Network's cumulative planned SAIDI assessed value of 124.37 and planned SAIFI assessed value of 0.6425 remained below the respective DPP4 accumulated limits. Final compliance with the planned interruptions reliability assessment cap will be determined at the end of the fifth assessment period.

No planned SAIDI or SAIFI INTSA values were excluded in calculating the planned assessed values for the assessment period.

Further information supporting planned SAIDI and SAIFI assessed values is included in Section 4.1.1.

4.1.1 Planned SAIDI and SAIFI assessed values.

Table 8 and Table 9 below show Firstlight Network's planned SAIDI and SAIFI assessed values for the assessment period.

Table 8

Planned SAIDI assessed value RY26		
Term	Description	Value
Class B non-notified interruptions		42.29
Class B notified interruptions falling outside window		4.04
SAIDI _B	Sum of Class B non-notified interruptions	46.33
Class B notified interruptions falling inside window		125.65
Class B intended interruptions cancelled without notice		30.42
Class B intended interruptions cancelled with notice		-
SAIDI _N	Sum of Class B notified interruptions	156.07
Planned SAIDI assessed value	SAIDI _B + (SAIDI _N /2)	124.37

Table 9

Planned SAIFI assessed value RY26		
Term	Description	Value
Planned SAIFI assessed value	Sum of Class B interruptions commencing within the assessment period	0.6425

4.2 Statement of compliance with unplanned interruptions quality standards

As demonstrated in Table 10 and 11 below, and consistent with clause 9.7 of the 2025 DPP Determination, Firstlight Network has not complied with the unplanned interruptions SAIDI.

This statement is accompanied by Unplanned Interruption Report explaining the non-compliance with Unplanned SAIDI limits as per reporting requirements specified in clause 12.4 of the DPP Determination.

Table 10

Unplanned interruptions quality standard RY26 - SAIDI		
Unplanned SAIDI assessed value $\leq$ Unplanned SAIDI limit		
Unplanned SAIDI limit		230.43
Unplanned SAIDI assessed value	Sum of normalised SAIDI values for Class C interruptions commencing within the assessment period	253.93
Compliance result		Not Compliant

Table 11

Unplanned interruptions quality standard RY26 - SAIFI		
Unplanned SAIFI assessed value $\leq$ Unplanned SAIFI limit		
Unplanned SAIFI limit		3.3101
Unplanned SAIFI assessed value	Sum of normalised SAIFI values for Class C interruptions commencing within the assessment period	2.1137
Compliance result		Compliant

No unplanned SAIDI or SAIFI INTSA values were excluded in calculating the unplanned assessed values for the assessment period.

Information about policies, procedures and calculations for measuring planned and unplanned interruptions during the assessment period is in Appendix C.

4.2.1 Major events

Table 12 and Table 13 below show the SAIDI and SAIFI values attributed to major events which occurred during the assessment period.

Further information about major events is included in Appendix D.

Table 12

Unplanned SAIDI major events RY26			
Start	End	Pre-normalised unplanned SAIDI	Normalised unplanned SAIDI
27/10/2025 5:30	28/10/2025 17:30	21.3337	6.2689
2/12/2025 17:30	4/12/2025 16:30	34.4805	6.4324
7/12/2025 20:00	9/12/2025 15:00	20.8239	1.8142
21/01/2026 20:00	23/01/2026 9:30	24.4422	3.4395

Table 13

Unplanned SAIFI major events RY26			
Start	End	Pre-normalised unplanned SAIFI	Normalised unplanned SAIFI
2/12/2025 21:00	4/12/2025 20:00	0.3792	0.0367
16/02/2026 19:30	18/02/2026 18:30	0.3149	0.0045

4.3 Statement of compliance with extreme event standard

As demonstrated in Table 14 below, and consistent with clause 9.9 of the 2025 DPP Determination Firstlight Network has complied with the extreme event standard.

Table 14

Extreme event standard RY26	
<i>Unplanned SAIDI value $\leq$ 120 minutes, and customer interruption minutes $\leq$ six million during any 24-hour period, excluding unplanned interruptions from major external factors</i>	
Number of extreme events	Compliance result
-	Compliant

4.4 Quality Incentive Adjustment

Table 15 below shows Firstlight Network's quality incentive adjustment for the assessment period.

Table 15

Quality Incentive Adjustment RY26		
Term	Description	Value (\$000)
SAIDI planned adjustment	$(SAIDI\ planned,\ target - SAIDI\ planned,\ assessed) \times 0.5 \times IR$	(9)
SAIDI unplanned adjustment	$(SAIDI\ unplanned,\ target - SAIDI\ unplanned,\ assessed) \times IR$	(269)
Total adjustment	$SAIDI\ planned\ adjustment + SAIDI\ unplanned\ adjustment$	(278)
Revenue at risk	$0.02 \times ANAR$	690
Total (penalty)/reward		(278)
Mid-point estimate of post-tax WACC		6.02%
Quality incentive adjustment		(312)

Table 16 below shows Firstlight Network's quality incentive adjustment inputs consistent with Schedule 4 of the 2025 DPP Determination.

Table 16

Quality Incentive Adjustment Inputs RY26					
Term	Units	Value	Term	Units	Value
SAIDI planned interruption cap	minutes	242.63	SAIDI unplanned interruption cap	minutes	230.43
SAIDI planned interruption collar	minutes	-	SAIDI unplanned interruption collar	minutes	-
SAIDI planned interruption target	minutes	121.32	SAIDI unplanned interruption target	minutes	182.54
Planned SAIDI assessed value	minutes	124.37	Unplanned SAIDI assessed value	minutes	253.93
Incentive rate		5,620			
Actual net allowable revenue (ANAR)	\$000	34,499			
SAIDI planned interruption target	minutes	121	SAIDI unplanned interruption target	minutes	183
Minimum of the planned SAIDI cap and assessed value	minutes	124	Minimum of the unplanned SAIDI cap and assessed value	minutes	230
Planned SAIDI subject to incentive	minutes	(3)	Unplanned SAIDI subject to incentive	minutes	(48)
Adjustment (IR x 0.5)	\$	2,810	Adjustment (IR)	\$	5,620
SAIDI planned adjustment	\$000	(9)	SAIDI unplanned adjustment	\$000	(269)

5. Transactions

In October 2025, the shareholders of First Sunrise Bidco Limited, the parent company of Firstlight Network Limited, entered into a conditional sale and purchase agreement with Powerco Limited for 100% of the shares in First Sunrise Bidco Limited as part of a wider sale of the Clarus group. The transaction was completed on 31st July 2026. As per clause 10.1 notification to the Commission was made within 30 days of entering into the agreement. No adjustments were required under clause 10 of the Determination.

6. Director's certification

A Director's certificate in the form set out in Schedule 7 of the 2025 DPP Determination is included as Appendix E.

7. Assurance report

An assurance report meeting the requirements of Schedule 8 of the 2025 DPP Determination is included in Appendix F.

Appendix A – Pass-through and recoverable costs

Pass-through costs

Table 17

Actual and forecast pass-through costs RY26				
Actual pass-through costs	Actual (\$000)	Forecast (\$000)	Forecast variance (\$000)	Explanation for variances
Rates on system fixed assets	352	282	69	Unexpected increase in rates as the forecasts were based on the previous year's invoice at the time of price setting which were adjusted based on CPI increase.
Commerce Act levies	107	124	(17)	Forecast based on RY24 actuals with the CPI component. Levies set year to year are subject to change in the program of work.
Electricity Authority levies	86	78	9	Forecast based on RY24 actuals with the CPI component. Higher than expected levies from EA
Utilities Disputes levies	19	18	1	Forecasts were based on the previous year's invoice at the time of price setting.
Transpower transmission charges	5,231	5,255	(24)	Benefit-based charge annual wash-up for PY 2023/24
Investment agreement charges	85	85	-	
Total actual pass-through costs	5,880	5,843	37	

Recoverable costs

Table 18

Actual and forecast recoverable costs RY26				
Actual recoverable costs	Actual (\$000)	Forecast (\$000)	Forecast variance (\$000)	Explanation for variances
IRIS incentive adjustment	(3,473)	(3,445)	(29)	Operating lease payments updated in the IRIS model
Avoided transmission charges - purchased assets			-	
Claw-back allowance			-	
CPP proposal fee			-	
CPP assessment proposal fee			-	
CPP fee payable to verifier			-	
Auditor's cost (meeting clauses 5.1.4 or 5.5.3)			-	
Fee payable to engineer (meeting clause 5.4.12)			-	
Reopener event allowance			-	
Extended reserves allowance			-	
Quality incentive adjustment	(153)	(153)	-	
Fee payable to engineer (meeting clause 4.5)			-	
Urgent project allowance			-	
Wash-up drawdown amount	3,257	3,257	-	
Fire and emergency NZ levies	101	74	27	Forecasts were based on the previous year's invoice at the time of price setting. Higher than expected premiums
Innovation and non-traditional solutions allowance			-	
Total actual recoverable costs	(268)	(267)	(2)	

Appendix B – Prices and quantities

Table 19 shows the actual prices and quantities for actual revenue from prices for the first assessment period.

Table 19

Actual revenue from prices RY26				
Price Category	Unit	Unit price	Actual quantity	Actual revenue (\$000)
DOMLFC Fixed	\$/day	0.7500	11,752	3,217
DOMLFC Peak	\$/kWh	0.2237	9,227,194	2,064
DOMLFC Off Peak + Night	\$/kWh	0.0993	19,742,462	1,960
DOMLFC Uncontrolled	\$/kWh	0.1405	17,629,658	2,477
DOMLFC Controlled	\$/kWh	0.1130	12,058,157	1,363
DOMSTD Fixed	\$/day	2.6807	9,244	9,058
DOMSTD Peak	\$/kWh	0.1053	10,758,199	1,133
DOMSTD Off Peak + Night	\$/kWh	0.0300	24,124,078	724
DOMSTD Uncontrolled	\$/kWh	0.0536	22,850,250	1,225
DOMSTD Controlled	\$/kWh	0.0256	13,919,805	356
COM0050 Fixed	\$/day	2.9964	4,363	4,772
COM0050 Peak	\$/kWh	0.0935	5,142,018	481
COM0050 Off Peak + Night	\$/kWh	0.0256	12,453,219	319
COM0050 Uncontrolled	\$/kWh	0.0458	18,812,352	862
COM0050 Controlled	\$/kWh	0.0248	1,961,168	49
COM0100 Fixed	\$/day	12.4280	444	2,014
COM0100 Peak	\$/kWh	0.1176	3,029,712	356
COM0100 Off Peak + Night	\$/kWh	0.0356	7,582,834	270
COM0100 Uncontrolled	\$/kWh	0.0579	12,202,541	707
COM0100 Controlled	\$/kWh	0.0349	270,836	9
COM0300 Fixed	\$/day	26.9923	124	1,220
COM0300 Morning Peak	\$/kWh	0.0498	3,646,048	182
COM0300 Night	\$/kWh	0.0166	3,278,029	54
COM0300 Evening Peak	\$/kWh	0.0534	2,284,631	122
COM0300 Off Peak	\$/kWh	0.0298	4,445,364	132
COM0300 Uncontrolled	\$/kWh	0.0584	6,582,192	384
COM0500 Fixed	\$/day	65.0335	25	586
COM0500 Morning Peak	\$/kWh	0.0289	2,807,654	81
COM0500 Night	\$/kWh	0.0096	3,008,865	29
COM0500 Evening Peak	\$/kWh	0.0310	1,702,512	53
COM0500 Off Peak	\$/kWh	0.0172	3,399,775	58
COM1000 Fixed	\$/day	125.4011	25	1,159
COM1000 Morning Peak	\$/kWh	0.0269	8,124,655	219
COM1000 Night	\$/kWh	0.0092	9,909,983	91
COM1000 Evening Peak	\$/kWh	0.0288	5,529,673	159
COM1000 Off Peak	\$/kWh	0.0165	10,801,433	178

Table 19 continued

Actual revenue from prices RY26				
Price Category	Unit	Unit price	Actual quantity	Actual revenue (\$000)
COM4500 Fixed	\$/day	264.3732	4	386
COM4500 Morning Peak	\$/kWh	0.0348	7,336,795	255
COM4500 Night	\$/kWh	0.0116	9,092,626	105
COM4500 Evening Peak	\$/kWh	0.0372	4,927,603	183
COM4500 Off Peak	\$/kWh	0.0210	9,631,158	202
COM6500 Fixed	\$/day	0.0000	-	-
COM6500 Morning Peak	\$/kWh	0.0000	-	-
COM6500 Night	\$/kWh	0.0000	-	-
COM6500 Evening Peak	\$/kWh	0.0000	-	-
COM6500 Off Peak	\$/kWh	0.0000	-	-
GEN4500 Fixed	\$/day	82.9979	1	30
GEN6500 Fixed	\$/day	171.0603	1	62
GEN6500 Uncontrolled	\$/kWh	0.0401	114,390	5
GENCN01 Fixed	\$/day	27.4893	1	10
GENCN01 Uncontrolled	\$/kWh	0.0417	24,147	1
OTH0003 Fixed	\$/day	0.6226	58	13
OTH0003 Uncontrolled	\$/kWh	0.1286	153,917	20
DUML Fixed	\$/day	0.0885	3,476	112
DUML Uncontrolled	\$/kWh	0.1007	1,235,057	124
STLGM Fixed	\$/day	0.0878	243	8
STLGM Uncontrolled	\$/kWh	0.1185	23,909	3
DOMLFC Peak - RY25 wash-ups	\$/kWh	0.1807	(16,905)	(3)
DOMLFC Off Peak + Night - RY25 wash-ups	\$/kWh	0.0875	(19,851)	(2)
DOMLFC Uncontrolled - RY25 wash-ups	\$/kWh	0.1169	(362,782)	(42)
DOMLFC Controlled - RY25 wash-ups	\$/kWh	0.1025	(68,073)	(7)
DOMSTD Peak - RY25 wash-ups	\$/kWh	0.0889	(5,695)	(1)
DOMSTD Off Peak + Night - RY25 wash-ups	\$/kWh	0.0278	17,974	0
DOMSTD Uncontrolled - RY25 wash-ups	\$/kWh	0.0478	(388,754)	(19)
DOMSTD Controlled - RY25 wash-ups	\$/kWh	0.0240	(92,025)	(2)
COM0050 Peak - RY25 wash-ups	\$/kWh	0.0776	3,084	0
COM0050 Off Peak + Night - RY25 wash-ups	\$/kWh	0.0234	46,198	1
COM0050 Uncontrolled - RY25 wash-ups	\$/kWh	0.0392	(351,822)	(14)
COM0050 Controlled - RY25 wash-ups	\$/kWh	0.0229	(28,324)	(1)
COM0100 Peak - RY25 wash-ups	\$/kWh	0.0995	83,177	8
COM0100 Off Peak + Night - RY25 wash-ups	\$/kWh	0.0329	233,043	8
COM0100 Uncontrolled - RY25 wash-ups	\$/kWh	0.0490	(37,011)	(2)
COM0100 Controlled - RY25 wash-ups	\$/kWh	0.0323	(9,452)	(0)
COM0300 Morning Peak - RY25 wash-ups	\$/kWh	0.0421	58,288	2

Table 19 continued

Actual revenue from prices RY26				
Price Category	Unit	Unit price	Actual quantity	Actual revenue (\$000)
COM0300 Night - RY25 wash-ups	\$/kWh	0.0153	34,337	1
COM0300 Evening Peak - RY25 wash-ups	\$/kWh	0.0451	68,390	3
COM0300 Off Peak - RY25 wash-ups	\$/kWh	0.0275	47,304	1
COM0300 Uncontrolled - RY25 wash-ups	\$/kWh	0.0493	334,339	16
COM0500 Night - RY25 wash-ups	\$/kWh	0.0089	1,471	0
COM0500 Evening Peak - RY25 wash-ups	\$/kWh	0.0262	460	0
COM0500 Off Peak - RY25 wash-ups	\$/kWh	0.0159	603	0
COM0500 Morning Peak - RY25 wash-ups	\$/kWh	0.0244	644	0
COM1000 Night - RY25 wash-ups	\$/kWh	0.0085	-	-
COM1000 Evening Peak - RY25 wash-ups	\$/kWh	0.0243	-	-
COM1000 Off Peak - RY25 wash-ups	\$/kWh	0.0152	-	-
COM1000 Morning Peak - RY25 wash-ups	\$/kWh	0.0227	-	-
COM4500 Morning Peak - RY25 wash-ups	\$/kWh	0.0294	-	-
COM4500 Night - RY25 wash-ups	\$/kWh	0.0107	-	-
COM4500 Evening Peak - RY25 wash-ups	\$/kWh	0.0314	-	-
COM4500 Off Peak - RY25 wash-ups	\$/kWh	0.0194	-	-
COM6500 Morning Peak - RY25 wash-ups	\$/kWh	0.0366	-	-
COM6500 Night - RY25 wash-ups	\$/kWh	0.0133	-	-
COM6500 Evening Peak - RY25 wash-ups	\$/kWh	0.0391	-	-
COM6500 Off Peak - RY25 wash-ups	\$/kWh	0.0242	-	-
GEN6500 Uncontrolled - RY25 wash-ups	\$/kWh	0.0340	-	-
OTH0003 Uncontrolled - RY25 wash-ups	\$/kWh	0.1169	3,308	0
DUML Uncontrolled - RY25 wash-ups	\$/kWh	0.0836	82,010	7
STLGM Uncontrolled - RY25 wash-ups	\$/kWh	0.0984	(15,796)	(2)
Total actual revenue from prices				39,600

Tariff switches variances relate to movement of price categories through the year which impacts the fixed charges, there is regular movement between residential low user and standard and COM0050.

Table 20 shows the forecast revenue from prices for the first assessment period from the price setting compliance statement.

Table 20

Forecast revenue from prices RY26	
Forecast P*Q	39,840
Forecast other regulated income	-
Total forecast revenue from prices	39,840

Other regulated income was not forecast for RY26 due to the uncertain nature of the income.

Appendix C - Policies and procedures for measuring planned and unplanned interruptions

Following is a summary of policies and procedures used by Firstlight Network during the assessment period for capturing, recording and calculating class B and class C interruptions and planned and unplanned SAIDI and SAIFI assessed values.

Processing planned and intended interruptions.

1. Project manager issues a job to a network approved contractor.
2. The network approved contractor or project manager completes a work application form for a shutdown and emails it to the control room.
3. Work application is assessed and checked by the control room operators.
4. Attached with the work application is a schematic plan of the work site, which includes the isolations that will be required for the shutdown.
5. The control room operators use the information from the work application to create a switching plan, which is later checked by another controller.
6. All transformers affected by the switching are then entered into outage manager (an access database) as a new record.
7. When the data has been entered into outage manager, an email is generated about the planned shutdown and sent to registry.
8. A file is generated in EIEP5 format and sent to file transfer via Axios to the registry, listing the number of ICPs (customers) affected and these are the customers that are used as a basis for the customer minute calculations.
9. A confirmation of EIEP5 transfer is received from registry and checked against sent files. Additionally, an email message summary is sent to the call centre MEP.
10. The outage is then entered into the Firstlight Network website.
11. When the planned outage occurs, the switching is completed by the controller, and documented, with a time recorded for every action.
12. The controller completes an outage information form based on the switching.
13. The outage information form is then checked by another controller to verify the information is correct.

14. The outage form is entered into the SAIDI/SAIFI model by the Network Co-ordinator. This is an excel model that calculates SAIDI and SAIFI in accordance with the regulations set out in Electricity Distribution Services Default Price-Quality Path Determination 2025. The SAIDI/SAIFI model is managed by the Regulatory Advisor.
15. The Control Room Information and Analytics Specialist checks all data entry by the Network Co-ordinator.
16. The Regulatory Advisor checks the monthly data. These checks include.
 - a. Cross check with outage manager to ensure all outages entered into outage manager are in the SAIDI SAIFI model.
 - b. Cross check with outages displayed on website to ensure all outages entered onto website are in the SAIDI SAIFI model.
 - c. Cross check on notified interruptions with the website notification to ensure that they comply with the 10 working day notification period.
17. The Regulatory Advisor prepares monthly SAIDI SAIFI reports and presents them to the Network team during the third week of the following month.
18. The Chief Operating Officer includes the monthly SAIDI SAIFI reports in the monthly board papers.

Processing unplanned interruptions.

1. An unplanned interruption occurs. The fault trips part of the network and this is alerted to the duty controller. During business hours (6:00 am – 6:00 pm), the control room is staffed, and an audible alarm is activated through the SCADA system. Outside of these hours, the alarm is transmitted directly to the duty controller's mobile device.
2. The controller completes the fault switching, documents every step, including a time recorded for every action.
3. The switching document is used to complete the unplanned outage information form.
4. The unplanned outage form is then checked by another control team member.
5. The outage form is entered into the SAIDI/SAIFI model by the Network Co-ordinator. This is an excel model that calculates SAIDI and SAIFI in accordance with the regulations set out in Electricity Distribution Services Default Price-Quality Path Determination 2025.

6. The Control Room Information and Analytics Specialist checks all data entry by the Network Co-ordinator.
7. Most unplanned faults are managed through the control room, but our external call centre can also directly dispatch the fault contractor, particularly for smaller 11kV faults where a fuse operates due to a fault. In such cases, especially after hours- the contractor can patrol, repair, and replace the 11kV fuse without control room involvement. These 11kV fuse faults are recorded by the contractor (Faultman) using the “Safety Culture” app on their phone, capturing key details such as location, MEP number, call centre received time, asset owner, fuses replaced, voltage, asset number, line isolation TX fuse number, fault cause, supply restoration time, and photos. At the end of each month, the control room downloads the fault data from the app into a fuse fault spreadsheet, which is reviewed and updated with 11kV feeders and customer numbers, before being entered into the SAIDI/SAIFI spreadsheet; a copy of the call centre email is filed in the SAIDI/SAIFI folder.
8. The Control Room Information and Analytics Specialist checks all data entry by the Network Co-ordinator.
9. The Regulatory Advisor prepares monthly SAIDI SAIFI reports and presents them to the Network team during the third week of the following month.
10. The Chief Operating Officer includes the monthly SAIDI SAIFI reports in the monthly board papers.

Numbers of customers used for switching sheets throughout the year.

In the event of an unplanned loss of supply, restoration may be followed by a successive interruption due to isolating the initial cause or making repairs to permanently restore supply to all consumers. For clarity, Firstlight’s reported SAIFI records the initial outage and does not include any subsequent short duration (less than a minute) outages needed to restore supply.

At the start and middle of each regulatory period (1 April and 1 October), the asset information team is responsible for updating the customer numbers as at 1 April and 1 October. These customer numbers are used for the next six months while completing the unplanned outage data forms.

Firstlight Network understands that throughout the year there will be customers disconnected from the network or new customers connections. However, we consider the slight increase in customer minute accuracy does not justify the resources required to track these changes and update all customer maps for every change in connection, so Firstlight Network will only use these two sets of customer numbers for the regulatory year.

ICP count.

The customer numbers that were generated from Axos (billing system) as part of billing are to be used.

The definition for a customer is: Means any person who is supplied with electricity but does not include any electricity generator or any electricity distributor or retailer.

This means that ICP status AC (Active) is to be included in the average customer numbers for the year.

Appendix D – SAIDI and SAIFI major events

The below tables 21 and 22 show the normalisation of the SAIDI and SAIFI major events that took place during the assessment period, consistent with Schedule 3.2 of the 2025 DPP Determination.

Below each table there is further information pertaining to the major event including location of the event, equipment involved, Firstlight Network's response and future steps to avoid similar events occurring in the future.

Detailed analysis was only done for the main contributing outages to the SAIDI or SAIFI major event.

Table 21

Normalisation of unplanned SAIDI major events RY26	
SAIDI unplanned boundary value	18.80

1/48th of the SAIDI unplanned boundary value	27/10/2025 to 28/10/2025		
	Half hour commencing	Raw SAIDI value for Class C interruption	Normalised SAIDI value for Class C interruption
0.392	27/10/2025 5:30	0.0000	0.0000
0.392	27/10/2025 6:00	0.0000	0.0000
0.392	27/10/2025 6:30	0.0000	0.0000
0.392	27/10/2025 7:00	0.0000	0.0000
0.392	27/10/2025 7:30	0.0000	0.0000
0.392	27/10/2025 8:00	0.0000	0.0000
0.392	27/10/2025 8:30	0.0000	0.0000
0.392	27/10/2025 9:00	0.0000	0.0000
0.392	27/10/2025 9:30	0.0000	0.0000
0.392	27/10/2025 10:00	0.0000	0.0000
0.392	27/10/2025 10:30	0.0000	0.0000
0.392	27/10/2025 11:00	0.0000	0.0000
0.392	27/10/2025 11:30	0.0000	0.0000
0.392	27/10/2025 12:00	0.0000	0.0000
0.392	27/10/2025 12:30	0.0000	0.0000
0.392	27/10/2025 13:00	0.0000	0.0000
0.392	27/10/2025 13:30	0.0341	0.0341
0.392	27/10/2025 14:00	0.0000	0.0000
0.392	27/10/2025 14:30	0.0032	0.0032
0.392	27/10/2025 15:00	0.0000	0.0000
0.392	27/10/2025 15:30	0.3826	0.3826
0.392	27/10/2025 16:00	0.0000	0.0000
0.392	27/10/2025 16:30	0.0000	0.0000
0.392	27/10/2025 17:00	0.0000	0.0000
0.392	27/10/2025 17:30	0.1113	0.1113
0.392	27/10/2025 18:00	1.9966	0.3917
0.392	27/10/2025 18:30	1.9522	0.3917
0.392	27/10/2025 19:00	1.0260	0.3917
0.392	27/10/2025 19:30	1.5382	0.3917
0.392	27/10/2025 20:00	0.3462	0.3462

1/48th of the SAIDI unplanned boundary value	27/10/2025 to 28/10/2025		
	Half hour commencing	Raw SAIDI value for Class C interruption	Normalised SAIDI value for Class C interruption
0.392	27/10/2025 20:30	0.0000	0.0000
0.392	27/10/2025 21:00	0.5658	0.3917
0.392	27/10/2025 21:30	0.3495	0.3495
0.392	27/10/2025 22:00	0.0000	0.0000
0.392	27/10/2025 22:30	0.0052	0.0052
0.392	27/10/2025 23:00	0.0026	0.0026
0.392	27/10/2025 23:30	0.0000	0.0000
0.392	28/10/2025 0:00	0.0000	0.0000
0.392	28/10/2025 0:30	0.8466	0.3917
0.392	28/10/2025 1:00	0.0000	0.0000
0.392	28/10/2025 1:30	8.7529	0.3917
0.392	28/10/2025 2:00	0.0000	0.0000
0.392	28/10/2025 2:30	0.0000	0.0000
0.392	28/10/2025 3:00	0.0000	0.0000
0.392	28/10/2025 3:30	0.0000	0.0000
0.392	28/10/2025 4:00	0.0000	0.0000
0.392	28/10/2025 4:30	0.0000	0.0000
0.392	28/10/2025 5:00	1.1396	0.3917
0.392	28/10/2025 5:30	0.0000	0.0000
0.392	28/10/2025 6:00	0.0000	0.0000
0.392	28/10/2025 6:30	0.0000	0.0000
0.392	28/10/2025 7:00	0.3375	0.3375
0.392	28/10/2025 7:30	0.3025	0.3025
0.392	28/10/2025 8:00	0.6913	0.3917
0.392	28/10/2025 8:30	0.0000	0.0000
0.392	28/10/2025 9:00	0.0000	0.0000
0.392	28/10/2025 9:30	0.0000	0.0000
0.392	28/10/2025 10:00	0.0000	0.0000
0.392	28/10/2025 10:30	0.0000	0.0000
0.392	28/10/2025 11:00	0.0000	0.0000
0.392	28/10/2025 11:30	0.0685	0.0685
0.392	28/10/2025 12:00	0.1906	0.1906
0.392	28/10/2025 12:30	0.0000	0.0000
0.392	28/10/2025 13:00	0.0000	0.0000
0.392	28/10/2025 13:30	0.0139	0.0139
0.392	28/10/2025 14:00	0.4721	0.3917
0.392	28/10/2025 14:30	0.0000	0.0000
0.392	28/10/2025 15:00	0.0000	0.0000
0.392	28/10/2025 15:30	0.0000	0.0000
0.392	28/10/2025 16:00	0.0000	0.0000
0.392	28/10/2025 16:30	0.2047	0.2047
0.392	28/10/2025 17:00	0.0000	0.0000
0.392	28/10/2025 17:30	0.0000	0.0000
Total		21.3337	6.2689

SAIDI Major Event Information	
Cause	Over the period 27-28 October, extreme wind caused 21 individual faults over the region during the normalising period.
Start Date	27/10/2025
Start Time	05:30
End Date	28/10/2025
End Time	17:30
SAIDI value of major event before replacement	21.3337
SAIDI value of major event	6.2689
Location of SAIDI major event	16 feeders across the Gisborne and Wairoa area were affected. The feeders contributing the most SAIDI were Waimata, Matawai, Raupunga and Tahora.
Main equipment involved in SAIDI major event	The majority of the faults were due to wind causing line clashes and damaging conductor on the overhead 11kV network.
How Firstlight Network responded to the event	Faultman and Linesman were dispatched, and normal fault isolation principles engaged. The usual procedure is to prioritise faults with the most customers affected.
Mitigating factors that may have prevented or minimised the major event	Work on the Waimata feeder was underway, with faultmen onsite when a Transpower outage due to a lightning strike disrupted supply to all of Gisborne and Wairoa. This meant that the fault finding and restoration work could not continue, and restoration for 574 customers was delayed by 3 hours. On one fault on the Matawai feeder, it was too windy to remove fuses required for further fault-finding, and restoration for 56 customers was delayed until the following day. Another fault on the Matawai feeder had restoration delayed until the following day for 40 customers due to a tree falling across the access road.
Steps taken to mitigate the risk of future major events	We are implementing a Strategic Reliability Management Plan, which identifies key initiatives to improve reliability across the network. An accelerated pole replacement programme is underway. We are continuing to advance our rural automation programme, installing additional protection devices on mainly spur lines so that a downstream fault does not disrupt supply to larger numbers of upstream customers.

1/48th of the SAIDI unplanned boundary value	2/12/2025 to 4/12/2025		
	Half hour commencing	Raw SAIDI value for Class C interruption	Normalised SAIDI value for Class C interruption
0.392	2/12/2025 17:30	0.0000	0.0000
0.392	2/12/2025 18:00	0.0000	0.0000
0.392	2/12/2025 18:30	0.0000	0.0000
0.392	2/12/2025 19:00	0.0000	0.0000
0.392	2/12/2025 19:30	0.0000	0.0000
0.392	2/12/2025 20:00	0.0000	0.0000
0.392	2/12/2025 20:30	0.0000	0.0000
0.392	2/12/2025 21:00	0.0000	0.0000
0.392	2/12/2025 21:30	0.0000	0.0000
0.392	2/12/2025 22:00	0.0000	0.0000
0.392	2/12/2025 22:30	0.0000	0.0000
0.392	2/12/2025 23:00	0.0000	0.0000
0.392	2/12/2025 23:30	0.0000	0.0000
0.392	3/12/2025 0:00	0.0000	0.0000
0.392	3/12/2025 0:30	0.0000	0.0000
0.392	3/12/2025 1:00	0.0000	0.0000
0.392	3/12/2025 1:30	0.0000	0.0000
0.392	3/12/2025 2:00	0.0000	0.0000
0.392	3/12/2025 2:30	0.0000	0.0000
0.392	3/12/2025 3:00	0.0000	0.0000
0.392	3/12/2025 3:30	0.0000	0.0000
0.392	3/12/2025 4:00	0.0000	0.0000

1/48th of the SAIDI unplanned boundary value	2/12/2025 to 4/12/2025		
	Half hour commencing	Raw SAIDI value for Class C interruption	Normalised SAIDI value for Class C interruption
0.392	3/12/2025 4:30	0.0000	0.0000
0.392	3/12/2025 5:00	0.0000	0.0000
0.392	3/12/2025 5:30	0.1120	0.1120
0.392	3/12/2025 6:00	0.0000	0.0000
0.392	3/12/2025 6:30	0.0000	0.0000
0.392	3/12/2025 7:00	0.0000	0.0000
0.392	3/12/2025 7:30	0.0000	0.0000
0.392	3/12/2025 8:00	0.0000	0.0000
0.392	3/12/2025 8:30	3.6595	0.3917
0.392	3/12/2025 9:00	0.0000	0.0000
0.392	3/12/2025 9:30	0.0000	0.0000
0.392	3/12/2025 10:00	0.0000	0.0000
0.392	3/12/2025 10:30	0.0000	0.0000
0.392	3/12/2025 11:00	0.0000	0.0000
0.392	3/12/2025 11:30	0.0000	0.0000
0.392	3/12/2025 12:00	0.0000	0.0000
0.392	3/12/2025 12:30	0.0000	0.0000
0.392	3/12/2025 13:00	0.3175	0.3175
0.392	3/12/2025 13:30	0.0000	0.0000
0.392	3/12/2025 14:00	0.0000	0.0000
0.392	3/12/2025 14:30	0.0000	0.0000
0.392	3/12/2025 15:00	0.0741	0.0741
0.392	3/12/2025 15:30	0.0000	0.0000
0.392	3/12/2025 16:00	0.0000	0.0000
0.392	3/12/2025 16:30	0.0000	0.0000
0.392	3/12/2025 17:00	15.3944	0.3917
0.392	3/12/2025 17:30	0.0965	0.0965
0.392	3/12/2025 18:00	0.0000	0.0000
0.392	3/12/2025 18:30	0.0161	0.0161
0.392	3/12/2025 19:00	0.0000	0.0000
0.392	3/12/2025 19:30	0.0322	0.0322
0.392	3/12/2025 20:00	0.2761	0.2761
0.392	3/12/2025 20:30	1.4651	0.3917
0.392	3/12/2025 21:00	0.0000	0.0000
0.392	3/12/2025 21:30	0.0000	0.0000
0.392	3/12/2025 22:00	0.0000	0.0000
0.392	3/12/2025 22:30	0.0000	0.0000
0.392	3/12/2025 23:00	0.0000	0.0000

1/48th of the SAIDI unplanned boundary value	2/12/2025 to 4/12/2025		
	Half hour commencing	Raw SAIDI value for Class C interruption	Normalised SAIDI value for Class C interruption
0.392	3/12/2025 23:30	0.0000	0.0000
0.392	4/12/2025 0:00	0.0000	0.0000
0.392	4/12/2025 0:30	0.0000	0.0000
0.392	4/12/2025 1:00	0.0000	0.0000
0.392	4/12/2025 1:30	0.0000	0.0000
0.392	4/12/2025 2:00	0.0000	0.0000
0.392	4/12/2025 2:30	0.0000	0.0000
0.392	4/12/2025 3:00	0.0000	0.0000
0.392	4/12/2025 3:30	0.0000	0.0000
0.392	4/12/2025 4:00	1.3681	0.3917
0.392	4/12/2025 4:30	0.0000	0.0000
0.392	4/12/2025 5:00	0.0284	0.0284
0.392	4/12/2025 5:30	0.0000	0.0000
0.392	4/12/2025 6:00	0.2689	0.2689
0.392	4/12/2025 6:30	0.3345	0.3345
0.392	4/12/2025 7:00	0.3971	0.3917
0.392	4/12/2025 7:30	0.0122	0.0122
0.392	4/12/2025 8:00	1.7571	0.3917
0.392	4/12/2025 8:30	0.7825	0.3917
0.392	4/12/2025 9:00	0.0443	0.0443
0.392	4/12/2025 9:30	0.0030	0.0030
0.392	4/12/2025 10:00	0.0000	0.0000
0.392	4/12/2025 10:30	0.0000	0.0000
0.392	4/12/2025 11:00	0.2274	0.2274
0.392	4/12/2025 11:30	0.0000	0.0000
0.392	4/12/2025 12:00	3.3994	0.3917
0.392	4/12/2025 12:30	3.0246	0.3917
0.392	4/12/2025 13:00	0.6996	0.3917
0.392	4/12/2025 13:30	0.0000	0.0000
0.392	4/12/2025 14:00	0.0000	0.0000
0.392	4/12/2025 14:30	0.4092	0.3917
0.392	4/12/2025 15:00	0.0000	0.0000
0.392	4/12/2025 15:30	0.0000	0.0000
0.392	4/12/2025 16:00	0.2809	0.2809
0.392	4/12/2025 16:30	0.0000	0.0000
Total		34.4805	6.4324

SAIDI Major Event Information	
Cause	The 50 kV transformer circuit breaker and the 11 kV incomer circuit breaker at Kaiti Substation tripped under overcurrent due to a flashover in 11 kV switchgear CB A516.
Start Date	2/12/2025
Start Time	17:30
End Date	4/12/2025
End Time	16:30
SAIDI value of major event before replacement	34.4805
SAIDI value of major event	6.4324
Location of SAIDI major event	Kaiti sub-station, Gisborne. The following feeders (with customer numbers) originate from Kaiti sub-station: Herschell (175) Dalton (824) Tamarau (1060) Wainui (676) Whangara (591) Kaiti Sub LS (1) The Crawford feeder (945) was also affected due to a cable joint failure while the Kaiti sub-station was being fed by Crawford.
Main equipment involved in SAIDI major event	The initial fault started with a flashover at CB A516, which is the 11 kV incomer circuit breaker at Kaiti sub-station, Gisborne. A subsequent cable joint failure occurred between A477 and A432 due to additional load from back feeding the Kaiti sub-station from the Crawford feeder.
How Firstlight Network responded to the event	Trip time was 08:51 on 3/12/25. The smoke alarm activated, FENZ was called, and Kaiti substation was ventilated using external fans to make the environment safe for further inspection. The control team carried out switching to restore all customers via back feeding from Crawford Road (Port Sub). All customers were restored by 09:22. At 17:08, a failed cable joint between the feeders tripped all customers on Kaiti sub-station again, plus additional customers on the Crawford Road feeder, which was back feeding Kaiti sub-station. All customers were restored with alternative switching by 20:43. Permanent repairs were made while the network remained in alternative configuration. The network was returned to normal configuration on 19 December.
Mitigating factors that may have prevented or minimised the major event	Network configuration allowed back feeding until permanent repairs could be made, however this meant that additional customers were affected when the cable joint failure occurred. If the network was in normal configuration, the customers on the Crawford feeder would not have lost supply.
Steps taken to mitigate the risk of future major events	The root cause analysis report recommended actions focusing on improving inspection scope and review processes, strengthening environmental control, reviewing protection settings, and accelerating renewal and contingency planning to reduce recurrence risk. In the longer term we are considering adding another sub-station to the network to better balance load, reduce customer numbers on larger feeders, and provide more alternatives for back feeding in a fault situation.

1/48th of the SAIDI unplanned boundary value	7/12/2025 to 9/12/2025		
	Half hour commencing	Raw SAIDI value for Class C interruption	Normalised SAIDI value for Class C interruption
0.392	7/12/2025 20:00	0.0000	0.0000
0.392	7/12/2025 20:30	0.0000	0.0000
0.392	7/12/2025 21:00	0.0000	0.0000
0.392	7/12/2025 21:30	0.0000	0.0000
0.392	7/12/2025 22:00	0.0000	0.0000
0.392	7/12/2025 22:30	0.0000	0.0000
0.392	7/12/2025 23:00	0.0000	0.0000
0.392	7/12/2025 23:30	0.0000	0.0000
0.392	8/12/2025 0:00	0.0000	0.0000
0.392	8/12/2025 0:30	0.0000	0.0000
0.392	8/12/2025 1:00	0.0000	0.0000
0.392	8/12/2025 1:30	0.0000	0.0000
0.392	8/12/2025 2:00	0.0000	0.0000
0.392	8/12/2025 2:30	0.0000	0.0000
0.392	8/12/2025 3:00	0.0000	0.0000
0.392	8/12/2025 3:30	0.0000	0.0000
0.392	8/12/2025 4:00	0.0000	0.0000
0.392	8/12/2025 4:30	0.0000	0.0000
0.392	8/12/2025 5:00	0.0000	0.0000
0.392	8/12/2025 5:30	0.0000	0.0000
0.392	8/12/2025 6:00	0.0000	0.0000
0.392	8/12/2025 6:30	0.0000	0.0000
0.392	8/12/2025 7:00	0.0000	0.0000
0.392	8/12/2025 7:30	0.0959	0.0959
0.392	8/12/2025 8:00	0.0000	0.0000
0.392	8/12/2025 8:30	0.0000	0.0000
0.392	8/12/2025 9:00	0.0000	0.0000
0.392	8/12/2025 9:30	0.0000	0.0000
0.392	8/12/2025 10:00	0.0000	0.0000
0.392	8/12/2025 10:30	0.0000	0.0000
0.392	8/12/2025 11:00	0.0000	0.0000
0.392	8/12/2025 11:30	0.0000	0.0000
0.392	8/12/2025 12:00	0.0000	0.0000
0.392	8/12/2025 12:30	0.0000	0.0000
0.392	8/12/2025 13:00	0.3470	0.3470
0.392	8/12/2025 13:30	0.0000	0.0000
0.392	8/12/2025 14:00	0.0000	0.0000
0.392	8/12/2025 14:30	0.0000	0.0000

1/48th of the SAIDI unplanned boundary value	7/12/2025 to 9/12/2025		
	Half hour commencing	Raw SAIDI value for Class C interruption	Normalised SAIDI value for Class C interruption
0.392	8/12/2025 15:00	0.0000	0.0000
0.392	8/12/2025 15:30	2.3875	0.3917
0.392	8/12/2025 16:00	0.0000	0.0000
0.392	8/12/2025 16:30	0.0000	0.0000
0.392	8/12/2025 17:00	0.0000	0.0000
0.392	8/12/2025 17:30	0.0000	0.0000
0.392	8/12/2025 18:00	0.0000	0.0000
0.392	8/12/2025 18:30	0.0000	0.0000
0.392	8/12/2025 19:00	0.0427	0.0427
0.392	8/12/2025 19:30	16.1311	0.3917
0.392	8/12/2025 20:00	1.6661	0.3917
0.392	8/12/2025 20:30	0.0000	0.0000
0.392	8/12/2025 21:00	0.0000	0.0000
0.392	8/12/2025 21:30	0.0000	0.0000
0.392	8/12/2025 22:00	0.0000	0.0000
0.392	8/12/2025 22:30	0.0644	0.0644
0.392	8/12/2025 23:00	0.0000	0.0000
0.392	8/12/2025 23:30	0.0000	0.0000
0.392	9/12/2025 0:00	0.0000	0.0000
0.392	9/12/2025 0:30	0.0161	0.0161
0.392	9/12/2025 1:00	0.0000	0.0000
0.392	9/12/2025 1:30	0.0000	0.0000
0.392	9/12/2025 2:00	0.0000	0.0000
0.392	9/12/2025 2:30	0.0000	0.0000
0.392	9/12/2025 3:00	0.0000	0.0000
0.392	9/12/2025 3:30	0.0000	0.0000
0.392	9/12/2025 4:00	0.0000	0.0000
0.392	9/12/2025 4:30	0.0000	0.0000
0.392	9/12/2025 5:00	0.0000	0.0000
0.392	9/12/2025 5:30	0.0000	0.0000
0.392	9/12/2025 6:00	0.0000	0.0000
0.392	9/12/2025 6:30	0.0000	0.0000
0.392	9/12/2025 7:00	0.0000	0.0000
0.392	9/12/2025 7:30	0.0000	0.0000
0.392	9/12/2025 8:00	0.0000	0.0000
0.392	9/12/2025 8:30	0.0000	0.0000
0.392	9/12/2025 9:00	0.0000	0.0000
0.392	9/12/2025 9:30	0.0000	0.0000
0.392	9/12/2025 10:00	0.0000	0.0000
0.392	9/12/2025 10:30	0.0000	0.0000

1/48th of the SAIDI unplanned boundary value	7/12/2025 to 9/12/2025		
	Half hour commencing	Raw SAIDI value for Class C interruption	Normalised SAIDI value for Class C interruption
0.392	9/12/2025 11:00	0.0726	0.0726
0.392	9/12/2025 11:30	0.0000	0.0000
0.392	9/12/2025 12:00	0.0000	0.0000
0.392	9/12/2025 12:30	0.0000	0.0000
0.392	9/12/2025 13:00	0.0006	0.0006
0.392	9/12/2025 13:30	0.0000	0.0000
0.392	9/12/2025 14:00	0.0000	0.0000
0.392	9/12/2025 14:30	0.0000	0.0000
0.392	9/12/2025 15:00	0.0000	0.0000
Total		20.8239	1.8142

SAIDI Major Event Information	
Cause	This second major event period relates to the same fault as described above. While the network was in alternative configuration, CB A612 tripped, while supplying Herschell, Dalton and Tamarau. The origin of this section of the fault was later found to be a blown cable crutch at pole A6458 (by A575).
Start Date	7/12/2025
Start Time	20:00
End Date	9/12/2025
End Time	15:00
SAIDI value of major event before replacement	20.8239
SAIDI value of major event	1.8142
Location of SAIDI major event	The main fault originaed at Kaiti sub-station, Gisborne. However, due to the network being in alternative configuration, additional feeders were affected over and above the normal ones originating at Kaiti sub-station. The following feeders were affected: Herschell Dalton Tamarau Whangara Wainui Kaiti Sub LS Crawford Esplanade
Main equipment involved in SAIDI major event	Blown cable crutch at pole A6458 (near A575). This is normally an open point between Crawford and Whangara feeders.
How Firstlight Network responded to the event	Trip time was 19:56 on Monday 8 December. Power was restored to all customers via alternative switching by 00:54 on Tuesday 9 December. Permanent repairs were made to the cable by 16:05 on Tuesday 9 December.
Mitigating factors that may have prevented or minimised the major event	Network configuration allowed back feeding until permanent repairs could be made, however this meant that additional customers were affected when the cable crutch failure occurred. If the network was in normal configuration, the customers on the Crawford feeder would not have lost supply.
Steps taken to mitigate the risk of future major events	As per report for first SAIDI major event in December. The root cause analysis report recommended actions focusing on improving inspection scope and review processes, strengthening environmental control, reviewing protection settings, and accelerating renewal and contingency planning to reduce recurrence risk. In the longer term we are considering adding another sub-station to the network to better balance load, reduce customer numbers on larger feeders, and provide more alternatives for back feeding in a fault situation.

1/48th of the SAIDI unplanned boundary value	21/01/2026 to 23/01/2026		
	Half hour commencing	Raw SAIDI value for Class C interruption	Normalised SAIDI value for Class C interruption
0.392	21/01/2026 20:00	0.0004	0.0004
0.392	21/01/2026 20:30	0.0000	0.0000
0.392	21/01/2026 21:00	0.0000	0.0000
0.392	21/01/2026 21:30	0.0000	0.0000
0.392	21/01/2026 22:00	0.0000	0.0000
0.392	21/01/2026 22:30	0.0000	0.0000
0.392	21/01/2026 23:00	0.0000	0.0000
0.392	21/01/2026 23:30	0.0000	0.0000
0.392	22/01/2026 0:00	0.0000	0.0000
0.392	22/01/2026 0:30	0.0000	0.0000
0.392	22/01/2026 1:00	1.8021	0.3917
0.392	22/01/2026 1:30	0.0000	0.0000
0.392	22/01/2026 2:00	0.7002	0.3917
0.392	22/01/2026 2:30	1.2361	0.3917
0.392	22/01/2026 3:00	0.0000	0.0000
0.392	22/01/2026 3:30	0.0000	0.0000
0.392	22/01/2026 4:00	0.0000	0.0000
0.392	22/01/2026 4:30	0.0000	0.0000
0.392	22/01/2026 5:00	0.0000	0.0000
0.392	22/01/2026 5:30	0.0000	0.0000
0.392	22/01/2026 6:00	0.0000	0.0000
0.392	22/01/2026 6:30	0.0000	0.0000
0.392	22/01/2026 7:00	0.0000	0.0000
0.392	22/01/2026 7:30	1.2798	0.3917
0.392	22/01/2026 8:00	0.0000	0.0000
0.392	22/01/2026 8:30	0.0000	0.0000
0.392	22/01/2026 9:00	0.0000	0.0000
0.392	22/01/2026 9:30	0.0000	0.0000
0.392	22/01/2026 10:00	5.4745	0.3917
0.392	22/01/2026 10:30	1.1366	0.3917
0.392	22/01/2026 11:00	0.0000	0.0000
0.392	22/01/2026 11:30	0.0000	0.0000
0.392	22/01/2026 12:00	0.0000	0.0000
0.392	22/01/2026 12:30	0.0000	0.0000
0.392	22/01/2026 13:00	0.0000	0.0000
0.392	22/01/2026 13:30	0.0657	0.0657
0.392	22/01/2026 14:00	0.0014	0.0014
0.392	22/01/2026 14:30	0.0000	0.0000

1/48th of the SAIDI unplanned boundary value	21/01/2026 to 23/01/2026		
	Half hour commencing	Raw SAIDI value for Class C interruption	Normalised SAIDI value for Class C interruption
0.392	22/01/2026 15:00	0.0000	0.0000
0.392	22/01/2026 15:30	0.0000	0.0000
0.392	22/01/2026 16:00	0.1706	0.1706
0.392	22/01/2026 16:30	0.0000	0.0000
0.392	22/01/2026 17:00	0.0000	0.0000
0.392	22/01/2026 17:30	0.0908	0.0908
0.392	22/01/2026 18:00	0.0000	0.0000
0.392	22/01/2026 18:30	0.0000	0.0000
0.392	22/01/2026 19:00	0.2323	0.2323
0.392	22/01/2026 19:30	12.1151	0.3917
0.392	22/01/2026 20:00	0.0000	0.0000
0.392	22/01/2026 20:30	0.0000	0.0000
0.392	22/01/2026 21:00	0.0000	0.0000
0.392	22/01/2026 21:30	0.0000	0.0000
0.392	22/01/2026 22:00	0.0000	0.0000
0.392	22/01/2026 22:30	0.0000	0.0000
0.392	22/01/2026 23:00	0.0000	0.0000
0.392	22/01/2026 23:30	0.0000	0.0000
0.392	23/01/2026 0:00	0.0000	0.0000
0.392	23/01/2026 0:30	0.0000	0.0000
0.392	23/01/2026 1:00	0.0000	0.0000
0.392	23/01/2026 1:30	0.0000	0.0000
0.392	23/01/2026 2:00	0.0000	0.0000
0.392	23/01/2026 2:30	0.0000	0.0000
0.392	23/01/2026 3:00	0.0000	0.0000
0.392	23/01/2026 3:30	0.0000	0.0000
0.392	23/01/2026 4:00	0.0000	0.0000
0.392	23/01/2026 4:30	0.0000	0.0000
0.392	23/01/2026 5:00	0.0000	0.0000
0.392	23/01/2026 5:30	0.0000	0.0000
0.392	23/01/2026 6:00	0.0000	0.0000
0.392	23/01/2026 6:30	0.0101	0.0101
0.392	23/01/2026 7:00	0.0000	0.0000
0.392	23/01/2026 7:30	0.0949	0.0949
0.392	23/01/2026 8:00	0.0000	0.0000
0.392	23/01/2026 8:30	0.0000	0.0000
0.392	23/01/2026 9:00	0.0315	0.0315
0.392	23/01/2026 9:30	0.0000	0.0000
Total		24.4422	3.4395

SAIDI Major Event Information	
Cause	An extreme weather event occurred across the region from 21 - 22 January 2026. Over 200mm of rain fell in Hick's Bay during this time, resulting in flooding and slips.
Start Date	21/01/2026
Start Time	20:00
End Date	23/01/2026
End Time	09:30
SAIDI value of major event before replacement	24.4422
SAIDI value of major event	3.4395
Location of SAIDI major event	The worst of the storm hit the East Cape, North of Tolaga Bay, but the whole region was affected. The main contributing fault (12.3 SAIDI) for this normalising period was from a pole near Wharf road, Hicks Bay, being washed out in a flood. The next biggest fault (5.3 SAIDI) during this time was on East Cape Road, on the Te Araroa feeder.
Main equipment involved in SAIDI major event	11 kV overhead lines on the Hick's Bay, Te Araroa, Tauwhareparae, Raupunga, Ruakituri, Mahia, Whatatutu and Lavenham feeders contributed most of the SAIDI.
How Firstlight Network responded to the event	Faultman and Linesman were dispatched, and normal fault isolation principles engaged. The usual procedure is to prioritise faults with the most customers affected. For the two biggest faults, the response was as follows: The Hicks Bay feeder tripped at 7:58pm on 22 January, with 259 customers losing power. 33 customers were restored that evening, but due to road closures, further patrols had to be carried out the following day with a helicopter. 207 customers were restored by mid-day, but repairs to the fallen pole were not possible due to flooding and road closures, and 19 customers remained off until 26 January. Raw SAIDI for this fault was 12.3 (refer 1172-26). On Thursday 22 January at 10:10am it was reported that conductor was down on East Cape Road. Access to the area was restricted due to slips and flooding, so the line was isolated where access was possible, leaving 24 customers without power. A pole was replaced and conductor repaired when access to the site was possible on Monday 26 January. This fault contributed 5.3 raw SAIDI (refer 1167-26)
Mitigating factors that may have prevented or minimised the major event	There were multiple road closures due to flooding and slips during this time that delayed our response to 6 faults. The state highway was closed at both ends. We estimate that if access to faults was not restricted, raw SAIDI would be approximately 16.7 lower. In addition, adverse weather conditions meant that helicopters were unable to fly to carry out line inspections, isolations and repairs.
Steps taken to mitigate the risk of future major events	We are continuing to implement our Strategic Reliability Management Plan, which identifies key initiatives to improve reliability across the network. We are continuing to advance our rural automation programme, installing additional protection devices so that a downstream fault does not disrupt supply to larger numbers of upstream customers.

Table 22

Normalisation of unplanned SAIFI major events RY26			
SAIFI unplanned boundary value			0.1807
1/48th of the SAIFI unplanned boundary value	2/12/2025 to 4/12/2025		
	Half hour commencing	Raw SAIFI value for Class C interruption	Normalised SAIFI value for Class C interruption
0.004	2/12/2025 21:00	0.0000	0.0000
0.004	2/12/2025 21:30	0.0000	0.0000
0.004	2/12/2025 22:00	0.0000	0.0000
0.004	2/12/2025 22:30	0.0000	0.0000
0.004	2/12/2025 23:00	0.0000	0.0000
0.004	2/12/2025 23:30	0.0000	0.0000
0.004	3/12/2025 0:00	0.0000	0.0000
0.004	3/12/2025 0:30	0.0000	0.0000
0.004	3/12/2025 1:00	0.0000	0.0000
0.004	3/12/2025 1:30	0.0000	0.0000
0.004	3/12/2025 2:00	0.0000	0.0000
0.004	3/12/2025 2:30	0.0000	0.0000
0.004	3/12/2025 3:00	0.0000	0.0000
0.004	3/12/2025 3:30	0.0000	0.0000
0.004	3/12/2025 4:00	0.0000	0.0000
0.004	3/12/2025 4:30	0.0000	0.0000
0.004	3/12/2025 5:00	0.0000	0.0000
0.004	3/12/2025 5:30	0.0003	0.0003
0.004	3/12/2025 6:00	0.0000	0.0000
0.004	3/12/2025 6:30	0.0000	0.0000
0.004	3/12/2025 7:00	0.0000	0.0000
0.004	3/12/2025 7:30	0.0000	0.0000
0.004	3/12/2025 8:00	0.0000	0.0000
0.004	3/12/2025 8:30	0.1277	0.0038
0.004	3/12/2025 9:00	0.0000	0.0000
0.004	3/12/2025 9:30	0.0000	0.0000
0.004	3/12/2025 10:00	0.0000	0.0000
0.004	3/12/2025 10:30	0.0000	0.0000
0.004	3/12/2025 11:00	0.0000	0.0000
0.004	3/12/2025 11:30	0.0000	0.0000
0.004	3/12/2025 12:00	0.0000	0.0000
0.004	3/12/2025 12:30	0.0000	0.0000
0.004	3/12/2025 13:00	0.0045	0.0038
0.004	3/12/2025 13:30	0.0000	0.0000
0.004	3/12/2025 14:00	0.0000	0.0000
0.004	3/12/2025 14:30	0.0000	0.0000
0.004	3/12/2025 15:00	0.0006	0.0006
0.004	3/12/2025 15:30	0.0000	0.0000
0.004	3/12/2025 16:00	0.0000	0.0000

1/48th of the SAIFI unplanned boundary value	2/12/2025 to 4/12/2025		
	Half hour commencing	Raw SAIFI value for Class C interruption	Normalised SAIFI value for Class C interruption
0.004	3/12/2025 16:30	0.0000	0.0000
0.004	3/12/2025 17:00	0.0161	0.0038
0.004	3/12/2025 17:30	0.0000	0.0000
0.004	3/12/2025 18:00	0.0000	0.0000
0.004	3/12/2025 18:30	0.0000	0.0000
0.004	3/12/2025 19:00	0.0000	0.0000
0.004	3/12/2025 19:30	0.0000	0.0000
0.004	3/12/2025 20:00	0.0000	0.0000
0.004	3/12/2025 20:30	0.0689	0.0038
0.004	3/12/2025 21:00	0.0000	0.0000
0.004	3/12/2025 21:30	0.0000	0.0000
0.004	3/12/2025 22:00	0.0000	0.0000
0.004	3/12/2025 22:30	0.0000	0.0000
0.004	3/12/2025 23:00	0.0000	0.0000
0.004	3/12/2025 23:30	0.0000	0.0000
0.004	4/12/2025 0:00	0.0000	0.0000
0.004	4/12/2025 0:30	0.0000	0.0000
0.004	4/12/2025 1:00	0.0000	0.0000
0.004	4/12/2025 1:30	0.0000	0.0000
0.004	4/12/2025 2:00	0.0000	0.0000
0.004	4/12/2025 2:30	0.0000	0.0000
0.004	4/12/2025 3:00	0.0000	0.0000
0.004	4/12/2025 3:30	0.0000	0.0000
0.004	4/12/2025 4:00	0.0014	0.0014
0.004	4/12/2025 4:30	0.0000	0.0000
0.004	4/12/2025 5:00	0.0001	0.0001
0.004	4/12/2025 5:30	0.0000	0.0000
0.004	4/12/2025 6:00	0.0005	0.0005
0.004	4/12/2025 6:30	0.0018	0.0018
0.004	4/12/2025 7:00	0.0006	0.0006
0.004	4/12/2025 7:30	0.0001	0.0001
0.004	4/12/2025 8:00	0.0456	0.0038
0.004	4/12/2025 8:30	0.0004	0.0004
0.004	4/12/2025 9:00	0.0002	0.0002
0.004	4/12/2025 9:30	0.0000	0.0000
0.004	4/12/2025 10:00	0.0000	0.0000
0.004	4/12/2025 10:30	0.0000	0.0000
0.004	4/12/2025 11:00	0.0004	0.0004
0.004	4/12/2025 11:30	0.0000	0.0000
0.004	4/12/2025 12:00	0.1024	0.0038
0.004	4/12/2025 12:30	0.0000	0.0000
0.004	4/12/2025 13:00	0.0031	0.0031
0.004	4/12/2025 13:30	0.0000	0.0000

1/48th of the SAIFI unplanned boundary value	2/12/2025 to 4/12/2025		
	Half hour commencing	Raw SAIFI value for Class C interruption	Normalised SAIFI value for Class C interruption
0.004	4/12/2025 14:00	0.0000	0.0000
0.004	4/12/2025 14:30	0.0016	0.0016
0.004	4/12/2025 15:00	0.0000	0.0000
0.004	4/12/2025 15:30	0.0000	0.0000
0.004	4/12/2025 16:00	0.0002	0.0002
0.004	4/12/2025 16:30	0.0000	0.0000
0.004	4/12/2025 17:00	0.0000	0.0000
0.004	4/12/2025 17:30	0.0000	0.0000
0.004	4/12/2025 18:00	0.0029	0.0029
0.004	4/12/2025 18:30	0.0000	0.0000
0.004	4/12/2025 19:00	0.0000	0.0000
0.004	4/12/2025 19:30	0.0000	0.0000
0.004	4/12/2025 20:00	0.0000	0.0000
Total		0.3792	0.0367

SAIFI Major Event Information	
Cause	The 50 kV transformer circuit breaker and the 11 kV incomer circuit breaker at Kaiti Substation tripped under overcurrent due to a flashover in 11 kV switchgear CB A516.
Start Date	2/12/2025
Start Time	21:00
End Date	4/12/2025
End Time	20:00
SAIFI value of major event before replacement	0.3792
SAIFI value of major event	0.0367
Location of SAIFI major event	Kaiti sub-station, Gisborne. The following feeders (with customer numbers) originate from Kaiti sub-station: Herschell (175) Dalton (824) Tamarau (1060) Wainui (676) Whangara (591) Kaiti Sub LS (1) The Crawford feeder (945) was also affected due to a cable joint failure while the Kaiti sub-station was being fed by Crawford.
Main equipment involved in SAIFI major event	The initial fault started with a flashover at CB A516, which is the 11 kV incomer circuit breaker at Kaiti sub-station, Gisborne. A subsequent cable joint failure occurred between A477 and A432 due to additional load from back feeding the Kaiti sub-station from the Crawford feeder.
How Firstlight Network responded to the event	Trip time was 08:51 on 3/12/25. The smoke alarm activated, FENZ was called, and Kaiti substation was ventilated using external fans to make the environment safe for further inspection. The control team carried out switching to restore all customers via back feeding from Crawford Road (Port Sub). All customers were restored by 09:22. At 17:08, a failed cable joint between the feeders tripped all customers on Kaiti sub-station again, plus additional customers on the Crawford Road feeder, which was back feeding Kaiti sub-station. All customers were restored with alternative switching by 20:43. Permanent repairs were made while the network remained in alternative configuration. The network was returned to normal configuration on 19 December.
Mitigating factors that may have prevented or minimised the major event	Network configuration allowed back feeding until permanent repairs could be made, however this meant that additional customers were affected when the cable joint failure occurred. If the network was in normal configuration, the customers on the Crawford feeder would not have lost supply.
Steps taken to mitigate the risk of future major events	The root cause analysis report recommended actions focusing on improving inspection scope and review processes, strengthening environmental control, reviewing protection settings, and accelerating renewal and contingency planning to reduce recurrence risk. In the longer term we are considering adding another sub-station to the network to better balance load, reduce customer numbers on larger feeders, and provide more alternatives for back feeding in a fault situation.

1/48th of the SAIFI unplanned boundary value	16/02/2026 to 18/02/2026		
	Half hour commencing	Raw SAIFI value for Class C interruption	Normalised SAIFI value for Class C interruption
0.004	16/02/2026 19:30	0.0000	0.0000
0.004	16/02/2026 20:00	0.0000	0.0000
0.004	16/02/2026 20:30	0.0000	0.0000
0.004	16/02/2026 21:00	0.0000	0.0000
0.004	16/02/2026 21:30	0.0000	0.0000
0.004	16/02/2026 22:00	0.0000	0.0000
0.004	16/02/2026 22:30	0.0000	0.0000
0.004	16/02/2026 23:00	0.0000	0.0000
0.004	16/02/2026 23:30	0.0000	0.0000
0.004	17/02/2026 0:00	0.0000	0.0000
0.004	17/02/2026 0:30	0.0000	0.0000
0.004	17/02/2026 1:00	0.0000	0.0000
0.004	17/02/2026 1:30	0.0000	0.0000
0.004	17/02/2026 2:00	0.0000	0.0000
0.004	17/02/2026 2:30	0.0000	0.0000
0.004	17/02/2026 3:00	0.0000	0.0000
0.004	17/02/2026 3:30	0.0000	0.0000
0.004	17/02/2026 4:00	0.0000	0.0000
0.004	17/02/2026 4:30	0.0000	0.0000
0.004	17/02/2026 5:00	0.0000	0.0000
0.004	17/02/2026 5:30	0.0000	0.0000
0.004	17/02/2026 6:00	0.0000	0.0000
0.004	17/02/2026 6:30	0.0000	0.0000
0.004	17/02/2026 7:00	0.0000	0.0000
0.004	17/02/2026 7:30	0.0000	0.0000
0.004	17/02/2026 8:00	0.0000	0.0000
0.004	17/02/2026 8:30	0.0001	0.0001
0.004	17/02/2026 9:00	0.0000	0.0000
0.004	17/02/2026 9:30	0.0000	0.0000
0.004	17/02/2026 10:00	0.0000	0.0000
0.004	17/02/2026 10:30	0.0002	0.0002
0.004	17/02/2026 11:00	0.0000	0.0000
0.004	17/02/2026 11:30	0.0000	0.0000
0.004	17/02/2026 12:00	0.0000	0.0000
0.004	17/02/2026 12:30	0.0000	0.0000
0.004	17/02/2026 13:00	0.0000	0.0000
0.004	17/02/2026 13:30	0.0000	0.0000
0.004	17/02/2026 14:00	0.0000	0.0000
0.004	17/02/2026 14:30	0.0000	0.0000
0.004	17/02/2026 15:00	0.0000	0.0000

1/48th of the SAIFI unplanned boundary value	16/02/2026 to 18/02/2026		
	Half hour commencing	Raw SAIFI value for Class C interruption	Normalised SAIFI value for Class C interruption
0.004	17/02/2026 15:30	0.0000	0.0000
0.004	17/02/2026 16:00	0.0000	0.0000
0.004	17/02/2026 16:30	0.0000	0.0000
0.004	17/02/2026 17:00	0.0000	0.0000
0.004	17/02/2026 17:30	0.0000	0.0000
0.004	17/02/2026 18:00	0.0000	0.0000
0.004	17/02/2026 18:30	0.0000	0.0000
0.004	17/02/2026 19:00	0.3142	0.0038
0.004	17/02/2026 19:30	0.0000	0.0000
0.004	17/02/2026 20:00	0.0000	0.0000
0.004	17/02/2026 20:30	0.0000	0.0000
0.004	17/02/2026 21:00	0.0000	0.0000
0.004	17/02/2026 21:30	0.0000	0.0000
0.004	17/02/2026 22:00	0.0000	0.0000
0.004	17/02/2026 22:30	0.0000	0.0000
0.004	17/02/2026 23:00	0.0000	0.0000
0.004	17/02/2026 23:30	0.0000	0.0000
0.004	18/02/2026 0:00	0.0000	0.0000
0.004	18/02/2026 0:30	0.0000	0.0000
0.004	18/02/2026 1:00	0.0000	0.0000
0.004	18/02/2026 1:30	0.0000	0.0000
0.004	18/02/2026 2:00	0.0000	0.0000
0.004	18/02/2026 2:30	0.0000	0.0000
0.004	18/02/2026 3:00	0.0000	0.0000
0.004	18/02/2026 3:30	0.0000	0.0000
0.004	18/02/2026 4:00	0.0000	0.0000
0.004	18/02/2026 4:30	0.0000	0.0000
0.004	18/02/2026 5:00	0.0000	0.0000
0.004	18/02/2026 5:30	0.0000	0.0000
0.004	18/02/2026 6:00	0.0000	0.0000
0.004	18/02/2026 6:30	0.0000	0.0000
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0.004	18/02/2026 7:30	0.0002	0.0002
0.004	18/02/2026 8:00	0.0000	0.0000
0.004	18/02/2026 8:30	0.0000	0.0000
0.004	18/02/2026 9:00	0.0000	0.0000
0.004	18/02/2026 9:30	0.0000	0.0000
0.004	18/02/2026 10:00	0.0000	0.0000
0.004	18/02/2026 10:30	0.0003	0.0003
0.004	18/02/2026 11:00	0.0000	0.0000
0.004	18/02/2026 11:30	0.0000	0.0000

1/48th of the SAIFI unplanned boundary value	16/02/2026 to 18/02/2026		
	Half hour commencing	Raw SAIFI value for Class C interruption	Normalised SAIFI value for Class C interruption
0.004	18/02/2026 12:00	0.0000	0.0000
0.004	18/02/2026 12:30	0.0000	0.0000
0.004	18/02/2026 13:00	0.0000	0.0000
0.004	18/02/2026 13:30	0.0000	0.0000
0.004	18/02/2026 14:00	0.0000	0.0000
0.004	18/02/2026 14:30	0.0000	0.0000
0.004	18/02/2026 15:00	0.0000	0.0000
0.004	18/02/2026 15:30	0.0000	0.0000
0.004	18/02/2026 16:00	0.0000	0.0000
0.004	18/02/2026 16:30	0.0000	0.0000
0.004	18/02/2026 17:00	0.0000	0.0000
0.004	18/02/2026 17:30	0.0000	0.0000
0.004	18/02/2026 18:00	0.0000	0.0000
0.004	18/02/2026 18:30	0.0000	0.0000
Total		0.3149	0.0045

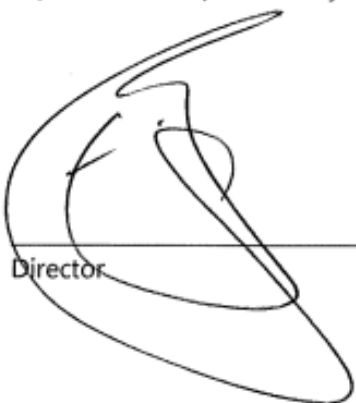
SAIFI Major Event Information	
Cause	A car collided with pole C5727 on Haisman Road.
Start Date	16/02/2026
Start Time	19:30
End Date	18/02/2026
End Time	18:30
SAIFI value of major event before replacement	0.3149
SAIFI value of major event	0.0045
Location of SAIFI major event	Haisman Road, Pole C5727. The Massey - Hexton 50 kV feeder and Haisman 11 kV feeder both tripped.
Main equipment involved in SAIFI major event	Pole C5727 was damaged, which supports overhead conductor on both Haisman 11 kV feeder, and Massey - Hexton 50 kV feeder. The following sub-stations and feeders tripped. Customer numbers are in brackets: Patutahi sub-station- - Lavenham (462) - Waimata (654) - Muriwai (421) - Te Arai (236) - Patutahi Sub LS (1) Pehiri sub-station- - W-O-Kuri (44) - Parikanapa (31) - Tiniroto (120) - Tahunga (47) - Pehiri Sub LS (1) Puha sub-station- - Whatatutu (245) - Kanakanaia (179) - Te Karaka (187) - Matawai (380) - Puha Sub LS (1) Ngatapa sub-station- - Totangi (13) - Ngatapa (66) - Tahora (145) - Ngatapa Sub LS (1) Haisman 11kV feeder (982) The following sub-stations and feeders were affected by the switching error: Parkinson sub-station- - Lytton (70) - Willows (84) - Elgin (940) - Cedenco A (3) - Innes (31) - Solander (42) - Chalmers (720) Makaraka sub-station (excluding Haisman feeder, which was tripped in the initial car accident)- - Champion (739) - Nelson (921) - Bushmere (183) - Makaraka Sub LS (1)
How Firstlight Network responded to the event	Trip time was 19:14 on 17 February, when the car collided with the pole. 4485 customers initially lost power. A switching error on the 50 kV circuit occurred at 7.29pm, which resulted in a further 3735 customers losing power. 8,220 customers were affected altogether. Power was restored to all but 68 customers by 8.09pm, with the pole replaced and the remaining 68 customers restored by 11.21pm.
Mitigating factors that may have prevented or minimised the major event	If the switching error had not occurred, less customers would have been affected. The on duty controller had been very busy in the previous few days due to a storm, and investigations are underway to determine if fatigue may have been a factor.
Steps taken to mitigate the risk of future major events	In the short term, we are continuing to monitor fatigue as per our fatigue management policy. In the long term, after the transition to Powerco Ownership it is likely that we will move to an ADMS system, and a 24 hr control roster, rather than after hour callouts.

Appendix E – Director’s certificate

**Director’s Certificate for the Default Price-quality Path
Annual Compliance Statement
For the period 1 April 2025 – 31 March 2026**

I, John Loughlin, being (a) director of Powerco and Firstlight Network Limited as from 31 July 2026, certify to the best of our knowledge that, having made all reasonable enquiry available to us in the circumstances, including review of and reasonable reliance on information, processes and representations provided by Clarus and relevant Clarus and Firstlight personnel on or after 31 July 2026 pursuant to a transitional services agreement, the attached annual compliance statement of Firstlight Network Limited, and related information, prepared for the purposes of the *Electricity Distribution Services Default Price-Quality Path Determination 2025* has been prepared in accordance with all the relevant requirements.

For the avoidance of doubt, Powerco Limited acquired upstream ownership of Firstlight Network Limited after the end of the compliance period to which this annual compliance statement relates. This certification is provided on the basis of reasonable enquiry given the circumstances and reliance on information, processes and representations provided by Clarus and Firstlight staff in relation to that period.



Director

25 August 2026

Date

Note: Section 103(2) of the Commerce Act 1986 provides that no person shall attempt to deceive or knowingly mislead the Commission in relation to any matter before it. It is an offence to contravene section 103(2) and any person who does so is liable on summary conviction to a fine not exceeding \$100,000 in the case of an individual or \$300,000 in the case of a body corporate.



Independent Assurance Report

To the Directors of Firstlight Network Limited

Assurance report pursuant to Electricity Distribution Services Default Price-Quality Path Determination 2025

Opinion

We have undertaken a reasonable assurance engagement in respect of the compliance of Firstlight Network Limited (the Company) with the Electricity Distribution Services Default Price-Quality Path Determination 2025 [2024] NZCC 28 (as amended) (the Determination) in preparing the Annual Compliance Statement for the assessment period ended 31 March 2026.

In our opinion, in all material respects:

- as far as appears from an examination, the information used in the preparation of the Annual Compliance Statement has been properly extracted from the Company's accounting and other records, and has been sourced, where appropriate, from its financial and non-financial systems; and
- the Company has complied with clauses 11.5 and 11.6 Determination in preparing the Annual Compliance Statement for the assessment period ended 31 March 2026.

Basis for Opinion

We have conducted our engagement in accordance with the International Standard on Assurance Engagements (New Zealand) 3000 (Revised): *Assurance Engagements Other Than Audits or Reviews of Historical Financial Information* and Standard on Assurance Engagements 3100 (Revised) *Compliance Engagements* (SAE 3100 (Revised)), issued by the New Zealand Auditing and Assurance Standards Board.

We believe the evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Directors' Responsibilities

The Directors are responsible on behalf of the Company for:

- the preparation of the Annual Compliance Statement under clause 11.4 and in accordance with the requirements in clauses 11.5 and 11.6 of the Determination; and
- the identification of risks that may threaten compliance with the Determination and for such internal controls that would mitigate those risks and monitoring the Company's ongoing compliance.

Our Independence and Quality Management

We have complied with the Professional and Ethical Standard 1 *International Code of Ethics for Assurance Practitioners (including International Independence Standards) (New Zealand)* or other professional requirements, or requirements in law or regulation, that are at least as demanding, which include independence and other requirements founded on the fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behaviour.

We apply Professional and Ethical Standard 3 *Quality Management for Firms that Perform Audits or Reviews of Financial Statements, or Other Assurance or Related Services Engagements*, which requires our firm to design, implement and operate a system of quality management including policies or procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

We are independent of the Company. Our firm carries out other services for the Company in the areas of regulatory compliance engagements. The provision of these other services has not impaired our independence.

Assurance Practitioner's Responsibilities

Our responsibility is to express an opinion on whether the Company has complied, in all material respects, with clause 11.5(e) and schedules 8(1)(b)(vi) and 8(1)(c) of the Determination, and report our opinion to you on whether:

- as far as appears from our examination, the information used in the preparation of the Annual Compliance Statement has been properly extracted from the Company's accounting and other records, sourced from its financial and non-financial systems; and
- the Annual Compliance Statement, for the assessment period ended 31 March 2026, has been prepared, in all material respects, in accordance with the requirements in clauses 11.5 and 11.6 of the Determination.

SAE 3100 (Revised) requires that we plan and perform our procedures to obtain reasonable assurance about whether the Company has complied, in all material respects, with the Determination, in preparing the Annual Compliance Statement for the assessment period ended 31 March 2026. In relation to the wash-up amount set out in clause 8.6 of the Determination, our procedures included recalculation of the wash-up amount in accordance with schedule 1.6 of the Determination and assessing it against the amounts and disclosures contained on pages 4 to 7 and 15 to 19 of the Annual Compliance Statement.

In relation to the quality standards set out in clause 9 of the Determination, our procedures included examination, on a test basis, of evidence relevant to the values and disclosures contained on pages 8 to 13 and 20 to 42 of the Annual Compliance Statement.

An assurance engagement to report on the Company's compliance with the Determination involves performing procedures to obtain evidence about the compliance activity and controls implemented. The procedures selected depend on our judgement, including the identification and assessment of risks of material non-compliance.

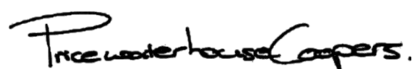
Inherent Limitations

Because of the inherent limitations of an assurance engagement, together with the internal control structure, it is possible that fraud, error or non-compliance may occur and not be detected. A reasonable assurance engagement throughout the specified period does not provide assurance on whether compliance with the Determination will continue in the future.

Use of Report

This report has been prepared for the Directors in accordance with clause 11.5(e) of the Determination and is provided solely to assist you in establishing that compliance requirements have been met.

Our report should not be used for any other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility for any reliance on this report to anyone other than the Directors of the Company, as a body, or for any purpose other than that for which it was prepared.

The logo for PricewaterhouseCoopers, featuring the company name in a stylized, handwritten-style font.

PricewaterhouseCoopers
26 August 2026

Christchurch, New Zealand